Senior Software Engineer

Description

Are you interested in defining how AI shapes the future of work? Cresta is on a mission to make every knowledge worker 100x as effective, 10x faster, and 10x better. We apply AI to improve Call Center operations with our real-time agent assist product as well as our suite of post-call analytics and coaching.We are a Silicon Valley company, spun out of the Stanford AI lab and are co-founded by Sebastian Thrun, who is the most successful German in Silicon Valley (co-founder and CEO of Google-X, Waymo, Udacity, Kitty Hawk, and more). Cresta launched in 2020. Since then, weâ??ve grown revenue and our team by 300%. Weâ??ve assembled a world-class team of AI and ML experts, go-to-market leaders, top-tier investors, and advisors including Andreessen Horowitz, Greylock Partners, Sequoia Capital, and former AT&T CEO John Donovan. Our valued customers include brands like Intuit, Porsche, and Verizon and we have been recognized as a startup to watch by Business Insider, Forbes, and Gartner to name a few.About your role: Cresta Insights: As a full-stack engineer, with a front-end focus, you will be at the forefront of shaping the future of customer engagement! As we work towards our vision, you'll be instrumental in delivering timely, actionable insights that drive business growth from day one. We're building a state-of-the-art Customer Data Platform, visualizing relevant insights for businesses post-onboarding and guiding customer engagement across all touch-points. Be part of the team that's redefining the way businesses connect with their customers!nWhat you'll do:Work with the product manager to define and detail the product requirementsDefine software architecture and design matching the requirementsWrite and push high-quality code efficiently for both the frontend and backendApply synchronous and asynchronous design patternsScale distributed applicationsIdentify and leverage opportunities to improve general engineering productivityIntegrate with various tools for CI/CD, test automation, monitoring, logging, documentationDevelop multi-tier scalable, high-volume performing, and reliable user-centric applications that operate 24x7What we look for: A deep understanding of the modern front-end ecosystem and experience applying frameworks/tools (React.js, Webpack, and Node.js) and patterns to complex, production web applicationsComfortable defining and building robust APIs with a strong understanding for different protocols like Websockets, REST, RPC frameworks, etcExperience with database schema design and an understanding of query performance that translates to performant, scalable, and reactive productsDeep appreciation for building applications with observability as a first-class principle and familiarity with application performance monitoringPreferably extensive experience coding in TypeScript and GoInf you want to make an impact with an amazing product, want to improve your tech skills by working with other exceptional engineers, and like to be part of an amazing international team, then you should join us. We pay an attractive salary and with the Cresta stock options, you can benefit from the company's growth.Please mention the word **ABUNDANCE** and tag RMjE2LjI0NS4yMjEuOTE= when applying to show you read the job post completely (#RMjE2LjI0NS4yMjEuOTE=). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

Job listing via RemoteOK.com

Hiring organization
Cresta

Job Location
Toronto (Remote)

Base Salary
$ 65000 - $ 110000

Date posted
April 25, 2024

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