

Senior Technical Writer

Description

About PhotonIQ by Macrometa PhotonIQ, a product of Macrometa, is revolutionizing the application acceleration landscape with our AI-powered solutions. We empower enterprise customers like Salesforce, StubHub, and Ford Motor Co. to enhance Core Web Vitals, improve conversion rates, and accelerate overall user experience while ensuring worldwide privacy compliance. With a delivery network presence in 25 global regions and over 4,200 points of presence, we offer unmatched reach and performance. About Macrometa Macrometa, backed by noted Silicon Valley investors including Pelion Ventures (CloudFlare seed to IPO), DNX Ventures, Fusion Fund, Akamai, and Benhamou Global Ventures, is emerging as a disruptor in the CDN-Edge Cloud space. Our unique Global Data Network edge computing platform enables the development and deployment of latency-sensitive, distributed applications on a global scale. To date, Macrometa has raised \$35M in venture capital financing. The Opportunity PhotonIQ by Macrometa is seeking a highly skilled and experienced Senior Technical Writer to join our team. In this role, you will be responsible for creating and maintaining comprehensive API documentation, tutorials, SDKs, and user guides for our cutting-edge GDN & PhotonIQ services, tailored specifically for customer developers and architects. Key Responsibilities Develop and execute documentation project plans independently, analyzing data to identify areas for improvement and driving the vision of how documentation contributes to business success. Write clear, accurate, and engaging content for engineering audiences, explaining complex concepts such as architecting multiple cloud-based services, going beyond simply fleshing out notes from engineers or product managers. Collaborate with technical teams to gain a deep understanding of product details and translate them into accessible, user-friendly documentation. Leverage LLMs (Large Language Models) to streamline content creation and ensure documentation accuracy and user-friendliness. Manage the entire documentation lifecycle, from planning and publishing to updating and incorporating feedback for continuous improvement. Demonstrate strong product, project, and program management skills, taking ownership of documentation initiatives and driving them to completion. Requirements Proven experience as a technical writer, with a strong preference for experience in documenting SaaS products and APIs. Strong technical background, with the ability to understand and explain complex technical concepts to developer audiences, potentially even possessing the skills to work as a junior/mid-level engineer. Exceptional writing skills with minimal need for editing, and a deep understanding of technical writing best practices, style guidelines, and nuances (e.g., comma usage, capitalization in headings, tense differences in various document types). Proficiency in Markdown, HTML/CSS, and documentation tools such as Git, JIRA, and Confluence. Experience working in a startup or fast-paced tech company environment is highly desirable. A proactive, ambitious, and results-driven mindset, with a commitment to delivering high-quality work consistently and efficiently. Preferred Qualifications: Experience writing about SaaS services and distributed systems Previous experience working in a startup or fast-paced tech company environment Benefits Competitive salary, valuable stock options and performance bonuses Flexible work hours and remote work options Please mention the word ****EASING**** and tag `RMzUuMjM1LjEwNy40Mg==` when applying to show you read the job post completely (`#RMzUuMjM1LjEwNy40Mg==`). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

Hiring organization

Macrometa

Job Location

Remote

Base Salary

\$ 60000 - \$ 110000

Date posted

May 9, 2024

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