

## Senior Product Manager Fintech

### Description

About the role: We are changing the way people send money. Weâre building digital services that allow people to send and receive money easily. Most of our customers are hard-working migrants in Africa, Asia and Latin America. Weâre always seeking to better serve our customers. This role is to help us deliver important new product innovation in a highly efficient and fast-paced way. As a Senior Product Manager of the new product development domain, you will take ownership in driving the inception and defining the roadmap of Zepzâs new products. We hire bright people who can work autonomously and make the right decisions. We are looking for ambitious, results-driven and industry-experienced managers to help drive the business forward. If you are a perceptive leader, enthusiastic problem-solver, and strong communicator we look forward to meeting you!

What you will own:

- Reporting to Director of Product, you will:
- Drive product strategy, roadmap, and execution to launch and scale 0-1 products
- Lead cross-functional domain efforts to drive launch, activation, adoption, and retention of new products under the Sendwave and WorldRemit brands
- Leverage quantitative and qualitative data to make and influence product decisions on priority and tradeoffs
- Ensure that product vision, roadmap and features are aligned with Zepzâs mission and overall business strategy
- Advocate for the customer through frequent interactions with customers
- Monitor domain and product performance as well as user feedback to ensure product meets customer needs
- Drive hypothesis and data driven experimentation with the goal of developing high retention rates within 0-1 products
- Deliver user experiences that are engaging and intuitive
- Collaborating with other functions in and outside of product and engineering organization to develop, prioritize and launch product initiatives that improve the customer experience
- Identify trends and opportunities to enhance the product by developing end to end understanding of core customer needs, the competitive as well as industry landscape that WorldRemit plays in
- Improve product ways of working around product backlog management, prioritization, definition, planning and delivery
- Foster a strong team culture aligned to Zepz commitments

What you bring to the table:

- 5-7+ years of progressive leadership in product management
- Bachelorâs degree preferred, MBA is a plus but not required
- Having founded a startup is a huge plus, even if the startup did not succeed
- Passion in advocating for immigrant financial empowerment
- User empathy-driven approach to product management
- Experience managing consumer facing mobile app products
- Experience taking products from ideation to launch
- Experience developing a roadmap with incomplete or imperfect information
- Experience making product trade offs to focus on product market fit
- Experience conducting customer interviews
- Track record of delivering measurable improvements in product retention
- Practical knowledge of activation, engagement and retention strategies
- Strong understanding of data, fluent with defining and tracking product metrics of success, as well tying product metrics of success to company KPIâs
- Proven track record of driving hypotheses and data driven experimentation (A/B testing)
- Great attention to detail, able to juggle multiple projects and priorities at a time
- Hands on, self starter, willing to roll up your sleeves to drive initiatives with little oversight
- Effective communicator and collaborator, able to navigate complex relationships to get the job done
- Bonus points if you: Experience operating in a scrum Agile environment
- Have direct experience in the fintech industry, especially payments and remittance
- Have experience in driving improved standards for Agile ways of working i.e. backlog management, refinement, sprint reviews etc
- Please mention the word **\*\*THANKFUL\*\*** and tag RNTQuMTYyLjIwOC4yMzc= when applying to show you read the job post completely (#RNTQuMTYyLjIwOC4yMzc=).
- This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and

### Hiring organization

Zepz

### Job Location

Washington, Pennsylvania, United States

### Base Salary

\$ 55000 - \$ 105000

### Date posted

May 22, 2024

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### **Contacts**

Job listing via RemoteOK.com