

Senior Associate Strategy & Insights

Description

About Us: Cityblock Health is the first tech-driven provider for communities with complex needs—bringing better care to where it's needed most, block by block. Founded in 2017 on the premise that health is local and based in Brooklyn, we are backed by Alphabet's Sidewalk Labs along with some of the top healthcare investors in the country. Our mission is to improve the health of underserved communities. Importantly, our solutions are designed specifically for Medicaid and lower-income Medicare beneficiaries, and we meet our members where they are, bringing care into the home and neighborhoods through our community-based care teams and Virtual Care offerings. In close collaboration with community-based organizations, local providers, and leading health plans, we are reorganizing the health system to focus on what matters to our members. Equipped with world-class, custom care delivery technology, we deliver personalized primary care, behavioral health, and social services to deliver a radically better experience of care for every member and community we serve. Over the next year, we'll grow quickly to bring better care to many more members and their communities. To do this, we need people who, like us, believe that everyone should have good care for what matters to them, in their community. Our work is grounded in a belief in the power of a diverse community. To close gaps in care and advance equity in the communities we serve, we have to start with making our own team diverse and inclusive. Our ways of working are characterized by creativity, collaboration, and mutual learning that comes from bringing together a community from diverse backgrounds and perspectives. We strive to ensure that every person on the Cityblock team, and every Cityblock member, feels supported and included as a part of our community. Our Values: Aim for Understanding Be All In Bring Your Whole Self Lean Into Discomfort Put Members First About our Team: We employ a field-based, home-based care model and are committed to meeting members where they are—in their homes, in their community, and in our Hubs. You will go above and beyond to connect with Cityblock members in a non-judgmental, respectful and empathic manner, to meet their needs, and to provide feedback to the system as a whole as we strive to do better every day. About the Role: The Senior Associate of Strategy & Insights will own data driven insights and their translation to strategic operational initiatives for Cityblock's growing Mobile Integrated Care (MIC) team. You will report to the Manager of Strategy & Insights and will work closely with a team of operational and clinical leaders to optimize our processes, operations, and impact on members' lives. Mobile Integrated Care (MIC) is a team that provides essential urgent and acute care services to support our members and their health outcomes. In the past year, MIC has doubled operational volume, expanded service line offerings, and launched into several new geographies. To maximize the impact that the team can have on improving the health of marginalized communities, MIC needs to stand up a suite of robust internal performance reporting analyses and models to ensure we execute operations at the highest caliber with data backed strategies and insights. The ideal candidate learns quickly, takes initiative, and can work collaboratively with all team members. You are an analytical, strategic, big picture thinker who is excited to dig into the data, extract insights, and take action on them by leading projects informed through your expertise. You will become MIC's expert in Looker and Excel-based operational analyses and quantitative models, and lead high visibility analytical projects to inform the operational strategy for each of MIC's service lines. This role will serve as a strategic business partner as we scale rapidly across the country and evaluate opportunities to improve our processes. If you like solving hard problems, have experience serving on teams to deliver high impact projects and initiatives, and are excited about joining an organization that will drive significant change in the

Hiring organization

Cityblock Health

Job Location

New York City, New York, United States

Base Salary

\$ 55000 - \$ 105000

Date posted

May 25, 2024

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healthcare industry, then we want to hear from you! Responsibilities: Own MIC's suite of reporting tools in Looker Forecast operational volume for existing and future markets by maintaining and later owning existing projections models Maintain and own capacity utilization models for front line staff Create analyses to monitor top line business objectives Kick off Monthly Strategic Data Insights meetings with MIC leadership team Present data-driven insights to MIC and Cityblock leadership, and subsequently recommending strategic operational improvement opportunities Stand up reporting on new service lines & geographies, including measuring impact, operational performance, and actionable insights Assist team members with conducting data analyses to improve performance on a provider and clinician level Lead working sessions to brainstorm and inform strategic solutions to data backed insights Pilot initiatives, analyzing impact, distilling learnings and applying best practices towards national operations Collaborate with MIC team leadership, frontline clinicians, and cross-functional partners Requirements for the Role: Bachelor's degree from an accredited college. 2+ years of experience consulting, or a data backed strategic role in a healthcare start-up or delivery organization. Or, similar large-scale, fast-paced initiative execution experience. Proof of COVID Vaccination – proof of receipt of a primary COVID vaccination series, or have an approved medical or religious accommodation from vaccination if necessary What We'd Like From You: A resume and/or LinkedIn profile Cityblock values diversity as a core tenet of the work we do and the populations we serve. We are an equal opportunity employer, indiscriminate of race, religion, ethnicity, national origin, citizenship, gender, gender identity, sexual orientation, age, veteran status, disability, genetic information, or any other protected characteristic. – We do not accept unsolicited resumes from outside recruiters/placement agencies. Cityblock will not pay fees associated with resumes presented through unsolicited means. We take into account an individual's qualifications, skillset, and experience in determining final salary. This role is eligible for health insurance, life insurance, retirement benefits, participation in the company's equity program, paid time off, including vacation and sick leave. The expected salary range for this position is \$100,831 to \$139,000. The actual offer will be at the company's sole discretion and determined by relevant business considerations, including the final candidate's qualifications, years of experience, skillset, and geographic location. Please mention the word ****REWARDINGLY**** and tag RMzUuMjlxLjE0LjEwNw== when applying to show you read the job post completely (#RMzUuMjlxLjE0LjEwNw==). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

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