

# Business Operations Manager

## Description

Whatnot Whatnot is a livestream shopping platform and marketplace backed by Andreessen Horowitz, Y Combinator, and CapitalG. We're building the future of ecommerce, bringing together community, shopping and entertainment. We are committed to our values, and as a remote-first team, we operate out of hubs within the US, Canada, UK, Ireland, and Germany today. We're innovating in the fast-paced world of live auctions in categories including sports, fashion, video games, and streetwear. The platform couples rigorous seller vetting with a focus on community to create a welcoming space for buyers and sellers to share their passions with others. And, we're growing. Whatnot has been the fastest growing marketplace in the US over the past two years and we're hiring forward-thinking problem solvers across all functional areas.

**The Role**

The Business Operations Manager plays a significant role in building the functions to unlock growth and help the Company scale. Working directly with Whatnot's leadership team, this role will work cross-functionally to lead large, critical initiatives and solve complicated, unstructured problems. This role is a terrific introduction to Whatnot, and allows impactful individuals to learn about the business while contributing to a variety of high-impact, critical initiatives.

**Lead cross-functional projects to scale functions and capabilities**

Proactively identify inhibitors to growth Define and measure critical important metrics Drive efficiency and transparency in processes Ensure roles and personnel are aligned to objectives

**You**

Curious about who thrives at Whatnot? We've found that low ego, a growth mindset, and leaning into action and high impact goes a long way here. Bachelor's degree in Business, Economics, or related field 5-6+ years experience in consulting, investment banking/private equity, or a fast-growing startup Eager for new opportunities and challenges Curious to learn about different parts of the business and how to pull certain levers to grow faster Fast-paced, requires little oversight to deliver Proven leadership and relationship-building skills Demonstrated ability to solve problems using data and process improvement Able to move remarkably fast with little structure, guidance

**Nice to Have**

Experience working on a marketplace or a two-sided platform. Experience or passion for buying and selling in online marketplaces communities MBA SQL & Dashboard experience

**Compensation**

For US-based applicants: \$160,000/year – 210,000/year + benefits + stock options The salary range may be inclusive of several levels that would be applicable to the position. Final salary will be based on a number of factors including, level, relevant prior experience, skills and expertise. This range is only inclusive of base salary, not benefits (more details below) or equity in the form of stock options.

**Benefits**

Flexible Time off Policy and Company-wide Holidays (including a spring and winter break) Health Insurance options including Medical, Dental, Vision Work From Home Support \$1,000 home office setup allowance \$150 monthly allowance for cell phone and internet Care benefits \$450 monthly allowance on food \$500 monthly allowance for wellness \$5,000 annual allowance towards Childcare \$20,000 lifetime benefit for family planning, such as adoption or fertility expenses Retirement; 401k offering for Traditional and Roth accounts in the US (employer match up to 4% of base salary) and Pension plans internationally Parental Leave 16 weeks of paid parental leave + one month gradual return to work \*company leave allowances run concurrently with country leave requirements which take precedence.

**EOE**

Whatnot is proud to be an Equal Opportunity Employer. We value diversity, and we do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, parental status, disability status, or any other status protected by local law. We believe that our work is better and our company culture is improved when we encourage, support, and respect the different skills and

## Hiring organization

Whatnot

## Job Location

Los Angeles, California, United States

## Date posted

May 26, 2024

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## **Contacts**

Job listing via RemoteOK.com