

## Senior DevRel Engineer

### Description

Our client is looking for a Senior DevRel Engineer to join their team. The ideal candidate will be playing a crucial role in onboarding protocol partners onto their Layer 1 Blockchain. They will establish highly efficient processes and be the technical liaison between Engineering, Business Development, Product and Design teams. This is a full-time, remote position.

**What You Will Do:** Act as devoted support for developers and integration partners: Research, diagnose and solve technical problems raised by customers (developers). Act as an escalation point regarding product engagement, liaising between Engineering and Business Development teams to troubleshoot and resolve requests.Â Standardize Support processes: Establish operational procedures and standards for developer support, update and improve documentation whilst optimizing and streamlining efficiencies. Be an Advocate: Proactively communicate with internal partners regarding technical issues as they arise. Communicate with internal and external partners to help drive prioritization and technical resolution.Â Working Cross-Functionally: Youâll work closely with the Engineering, Business Development, Product and Design for any adjustments needed to be made.

**Who You Are:** 2+ years of experience in an Integration Engineer/ DevRel role. Solid experience contributing to and improving an onboarding system for customers/ partners 1+ Year in web3 space. Experience in supporting and troubleshooting web applications, JSON and Rest APIs Bash, Javascript, Python, or other scripting experience Excellent written and verbal communication skills. Proficient in multiple programming languages. Possess a strong understanding of the crypto ecosystem. Youâre able to communicate in various methods, complex concepts to people with technical and non-technical backgrounds. You must be adaptable in a niche space and develop creative solutions/ processes.

**Nice to Haves:** Technical Writing (Documentation). Experience designing and building and onboarding system/s for customers/ partners. Understandings and familiarity with web technologies (DNS, HTTP, TLS, Web services) Bash, Javascript, Python, or other scripting experience Experience in supporting and troubleshooting applications built on a microservice architecture Experience with cloud solutions (AWS, Azure) and distributed systems Experience with at least one of the following database technologies - MongoDB, PostgreSQL, Oracle, SQL Server, MySQL, Redis Understanding of Ethereum, web3 development, and the blockchain ecosystem

**Interview Process:** Recruiter Screen:Â 30 minutes. Head of Business Development:Â 1 hour. Technical Product Manager:Â 1 hour. Recruiter Debrief:Â 15 minutes.

**What They Offer:** A fully remote work environment with an international and diverse team. Competitive salary; including stipends for home office set-up, wellness, internet and cell phone. Token grants for exploration and/or investment. Work in a fast-paced start-up environment with experienced industry leaders. A learning environment where you can deep-dive into the frontier of blockchain.

**Disclaimer:** Benefits, perks and policies are subject to change and eligibility may vary based on location.

**About Kava Labs.** We are a remote-first, globally distributed team that values first principle thinking, experimentation, and learning to ensure long-term success. We are not dogmatic in our approach, but we are relentless in our pursuit to create impactful technology for the future. We have a diverse set of backgrounds, skills, and cultures but we're all united in our passion for building new open financial infrastructure - together so that our efforts will make a real impact and create lasting change in the world.

**Our Commitment to Diversity** Kava is proudly an Equal Opportunity Employer. We do not discriminate based upon race, religion, color, national origin, sexual orientation, gender, gender

### Hiring organization

Kava

### Job Location

Worldwide

### Base Salary

\$ 80000 - \$ 117500

### Date posted

May 29, 2024

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identity, gender expression, transgender status, sexual stereotypes, age, status as a protected veteran, status as an individual with a disability, or other applicable legally protected characteristics. and celebrates the diversity of its growing team. Recruitment agencies and consultants may not submit resumes/CVs through this website or directly to managers. Kava Labs does not accept unsolicited agency resumes, and will not pay fees to any third-party agency or company that does not have a signed agreement with Kava Labs. Please mention the word **\*\*SPARKLING\*\*** and tag `RMTAwLjI3LjIwNy45Mw==` when applying to show you read the job post completely (`#RMTAwLjI3LjIwNy45Mw==`). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

## **Contacts**

Job listing via RemoteOK.com