

Senior Associate Member Safety

Description

About Us: Cityblock Health is the first tech-driven provider for communities with complex needsâbringing better care to where itâs needed most, block by block. Founded in 2017 on the premise that âhealth is localâ and based in Brooklyn, we are backed by Alphabetâs Sidewalk Labs along with some of the top healthcare investors in the country. Our mission is to improve the health of underserved communities. Importantly, our solutions are designed specifically for Medicaid and lower-income Medicare beneficiaries, and we meet our members where they are, bringing care into the home and neighborhoods through our community-based care teams and Virtual Care offerings. In close collaboration with community-based organizations, local providers, and leading health plans, we are reorganizing the health system to focus on what matters to our members. Equipped with world-class, custom care delivery technology, we deliver personalized primary care, behavioral health, and social services to deliver a radically better experience of care for every member and community we serve. Over the next year, weâll grow quickly to bring better care to many more members and their communities. To do this, we need people who, like us, believe that everyone should have good care for what matters to them, in their community. Our work is grounded in a belief in the power of a diverse community. To close gaps in care and advance equity in the communities we serve, we have to start with making our own team diverse and inclusive. Our ways of working are characterized by creativity, collaboration, and mutual learning that comes from bringing together a community from diverse backgrounds and perspectives. We strive to ensure that every person on the Cityblock team, and every Cityblock member, feels supported and included as a part of our community. Our Values: Aim for Understanding Be All In Bring Your Whole Self Lean Into Discomfort Put Members First About the Role: The Senior Associate, Member Safety will play a vital position in overseeing and implementing initiatives to ensure the safety and well-being of members or patients within Cityblock. This role involves collaboration with various departments, developing safety protocols, and monitoring compliance with safety standards. The ideal candidate will have a strong understanding of healthcare safety practices, excellent communication skills, and the ability to work effectively within a multidisciplinary team. Responsibilities: Create and uphold a patient safety reporting platform Aggregate all reported patient safety events and assists with reporting patient safety metrics for internal and external requirements Establish workflows to capture sentinel patient safety events Conduct root cause analysis for all patient safety events Work in collaboration with multiple markets and departments, including technology, clinical operations, clinical innovation, and quality improvement to create new workflows Record newly improved standardized workflows and disseminate across markets and systems Build and maintain audit systems for high risk events (eg, prescribing high risk medications) Serve as a resource to frontline teams for workflow redesign, utilizing QI tools or LEAN approaches Develop and implement initiatives to create an appropriate patient safety culture using transparency as the foundation of this effort. Support teams through rapid cycle testing Support and encourage submission of patient safety learning reports from frontline staff Implement patient safety education modules for new employee orientation and continuing education Requirements: Bachelor's degree in Healthcare Administration, Nursing, Safety Management, or a related field 3+ years of experience in healthcare safety, risk management, or a related role Experience in developing and delivering training programs on safety protocols Strong analytical skills to assess data, identify trends, and implement improvements Understanding of quality improvement methodologies and their application to healthcare safety Knowledge of emergency preparedness protocols and procedures in a healthcare

Hiring organization

Cityblock Health

Job Location

New York City, New York, United States

Base Salary

\$ 60000 - \$ 110000

Date posted

June 2, 2024

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setting Cityblock values diversity as a core tenet of the work we do and the populations we serve. We are an equal opportunity employer, indiscriminate of race, religion, ethnicity, national origin, citizenship, gender, gender identity, sexual orientation, age, veteran status, disability, genetic information, or any other protected characteristic. – We do not accept unsolicited resumes from outside recruiters/placement agencies. Cityblock will not pay fees associated with resumes presented through unsolicited means. We take into account an individual's qualifications, skillset, and experience in determining final salary. This role is eligible for health insurance, life insurance, retirement benefits, participation in the company's equity program, paid time off, including vacation and sick leave. The expected salary range for this position is \$73,991 to \$98,000. The actual offer will be at the company's sole discretion and determined by relevant business considerations, including the final candidate's qualifications, years of experience, skillset, and geographic location. Please mention the word **DEFT** and tag `RMzQuMTQ1LjE1My4xMjA=` when applying to show you read the job post completely (`#RMzQuMTQ1LjE1My4xMjA=`). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

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