

Senior Performance Test Engineer

Description

LivePerson (NASDAQ: LPSN) is the global leader in enterprise conversations. Hundreds of the world's leading brands including HSBC, Chipotle, and Virgin Media use our award-winning Conversational Cloud platform to connect with millions of consumers. We power nearly a billion conversational interactions every month, providing a uniquely rich data set and safety tools to unlock the power of Conversational AI for better customer experiences. At LivePerson, we foster an inclusive workplace culture that encourages meaningful connection, collaboration, and innovation. Everyone is invited to ask questions, actively seek new ways to achieve success, and reach their full potential. We are continually looking for ways to improve our products and make things better. This means spotting opportunities, solving ambiguities, and seeking effective solutions to the problems our customers care about.

Overview Over the next three years, our goal is to transform the 268 billion analogue phone calls between a brand and its consumers to digital on the LiveEngage platform. By doing this, we enable consumers to get back time and experience a more connected relationship with the brand in which sales, service, marketing, branches, stores, and contact center's become a unified experience. The successful candidate has an opportunity to join a highly outstanding team within a fast-paced and successful organization.

You Will We are looking for a Software Development Engineer in Test (Load & Performance Testing) to develop and execute exploratory and automated tests to ensure product quality. SDET responsibilities include understanding system requirements, designing and implementing tests and in some cases debugging and defining corrective actions. You will also review system requirements and track quality assurance metrics (e.g. defect densities and open defect counts.) Review requirements, specifications and technical design documents to provide timely and meaningful feedback Create detailed, comprehensive and well-structured test plans and test cases Create System, Resiliency and Performance verification test plans and test cases Estimate, prioritize, plan and coordinate testing activities Design, develop and execute automation scripts using open source tools Identify, record, document thoroughly and track bugs Perform thorough regression testing when bugs are resolved Develop and apply testing processes for new and existing products to meet client needs Liaise with internal teams (e.g. developers and product managers) to identify system requirements Monitor debugging process results Investigate the causes of non-conforming software and train users to implement solutions Track quality assurance metrics, like defect densities and open defect counts Stay up-to-date with new testing tools and test strategies

You Have 5+ Years of experience Experience with performance, resiliency and/or security testing is a must Experience working with Chaos Monkey, JMeter, NodeJS is preferred. Strong programming skills in one of the languages such as: Java/Javascript. BS/MS degree in Computer Science, Engineering or a related subject Proven work experience in software quality assurance Strong knowledge of software QA methodologies, tools and processes Experience testing SPA and REST based API's in microservices based software Experience in writing clear, concise and comprehensive test plans and test cases Experience is QA automation tools, frameworks and libraries Hands-on experience with both white box and black box testing Hands-on experience with automated testing tools and libraries Experience working in an Agile/Scrum development process Experience testing high scalable distributed systems is a must Knowledge of CI/CD and experience working with Jenkins or similar tools.

Benefits Health: Medical, Dental, and Vision Time away: Vacation and holidays Development: Generous tuition reimbursement and access to

Hiring organization

LivePerson

Job Location

Hyderabad, Telangana, India

Base Salary

\$ 62500 - \$ 117500

Date posted

June 3, 2024

Apply Now

internal professional development resources. Equal opportunity employer Why Youâ? Love Working HereAs leaders in enterprise customer conversations, we celebrate diversity, empowering our team to forge impactful conversations globally. LivePerson is a place where uniqueness is embraced, growth is constant, and everyone is empowered to create their own success. And, we're very proud to have earned recognition from Fast Company, Newsweek, and BuiltIn for being a top innovative, beloved, and remote-friendly workplace.Belonging At LivePersonWe are proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to age, ancestry, color, family or medical care leave, gender identity or expression, genetic information, marital status, medical condition, national origin, physical or mental disability, protected veteran status, race, religion, sex (including pregnancy), sexual orientation, or any other characteristic protected by applicable laws, regulations and ordinances. We also consider qualified applicants with criminal histories, consistent with applicable federal, state, and local law.We are committed to the accessibility needs of applicants and employees. We provide reasonable accommodations to job applicants with physical or mental disabilities. Applicants with a disability who require reasonable accommodation for any part of the application or hiring process should inform their recruiting contact upon initial connection.Please mention the word ****CASHBACKS**** and tag RMzQuMTQ1LjE0MS43OA== when applying to show you read the job post completely (#RMzQuMTQ1LjE0MS43OA==). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

Job listing via RemoteOK.com