

## Senior Fraud Analyst

### Description

Since 2018, Wisetack has been building transparent and intuitive consumer lending products that help service-based businesses thrive (think HVAC companies, veterinarians, or auto repair shops). Our leadership team comes from top fintech companies such as Lending Club, Affirm, and Varo Money. And weâ??re backed by leading VCs, including Insight Partners, Greylock, and Bain Capital Ventures (investors in Airbnb, LinkedIn, Instagram, Dropbox, and more). Having raised \$4M, weâ??re a well-funded startup and have invested in people and technology while growing our partnerships â?? responsibly. Weâ??re also proud to have received recognition from the fintech world. Awards weâ??ve won include: 2023 Best Consumer Lending Program by Tearsheet 2023 Best Point of Sale Product by Fintech Breakthrough 2022 Best Consumer Lending Solution by Finovate 2022 Best Emerging Lending Platform by Lendit (now Fintech Nexus) But what youâ??ll find us gleaming about the most is the recognition from our own customers, particularly our sky-high NPS rating of 79. (For reference, the average score is 44 for financial services and 36 for SaaS companies.) As a result of our efforts in building this healthy company culture, weâ??ve been nominated to several Great Places to Work lists, such as Best Small Workplaces, Best Workplaces in the Bay Area, and Best Workplaces in Financial Services & Insurance. Like any startup, weâ??re in it for the long haul, and weâ??re looking for people willing to join our journey of building something special together. This process starts with our company values, which guide us in everything we do â?? and have played a critical role in our success. We valiantly abide by them, and would expect you to do the same: Put customers first (thatâ??s our M.O.) Act fast (leverage our startup environment). Lead the way (show and tell). Take ownership (everyone is hands-on here). Be a good human (no egos, build financial products that do right by people). Learn more about our values here. The Role In this role, you will utilize information in multiple systems to evaluate application verification processes and conduct thorough investigations of new and existing merchant and borrower accounts to identify and prevent potential fraud. Utilizing both first and third party data, you will closely identify and monitor fraud trends on our platform through ongoing analysis. As a member of our team, you will be integral in shaping the future of Wisetack, ensuring the safety and security of our products and customers. Working with a tight knit group of other fraud professionals in close collaboration with the Operations, Risk, and Compliance teams, you will strive to improve our transaction monitoring systems and due diligence processes. You will also have the opportunity to contribute to our fraud detection and monitoring strategies by proposing new data points and attributes. This role is ideally suited for someone with a minimum of 3-5 years of financial fraud analytics and investigation experience in the financial services industry. The successful candidate will demonstrate firsthand knowledge of fraud investigations, analytics and strategy, as well as the data points and analytic tools commonly used in the finance and/or lending industry. The ability to work independently with a high level attention to detail is required, in addition to excellent written/verbal communication skills and time management skills. Possession of a CFE, CAMS or similar certification is highly desirable and a background in SAR preparation is a plus. Responsibilities Develop and perform application verification processes based on fraud risk attributes. Perform manual reviews and investigations of new and existing merchant and borrower accounts to identify and prevent potential fraud. Monitor and identify trends through ongoing analysis. Share findings with the fraud investigation and fraud risk team. Partner closely with the Operations, Risk, and Compliance teams to improve monitoring and due diligence of transactions and consumers. Propose new data points and attributes for fraud detection and prevention. Requirements Minimum 3-5 years of

### Hiring organization

Wisetack

### Job Location

Austin, Texas, United States

### Base Salary

\$ 60000 - \$ 90000

### Date posted

June 6, 2024

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financial fraud investigations and analytics experience in the financial services industry. Knowledge of analytic tools, platforms and systems utilized for fraud prevention in the financial and/or lending industry. Excellent written/verbal communication and time management skills. Ability to work independently with a high level attention to detail in a remote/WFH environment. Highly experienced in working with data in Excel/Google Sheets. Bonus Points Experience in preparing and writing documentation to support SAR filings CFE, CAMS or similar certification. SQL/Python experience Experience using data visualization tools (Tableau, Looker, etc) Interview Process Application Review Recruiter Screen Writing Exercise Hiring Manager Screen Virtual Onsite Interview I Interview II Interview III Final Interview with the Hiring Manager References Offer The range of base salary for the position is between \$70,800.00 – \$99,100.00, plus equity, and benefits. Please note that the base salary range is a guideline, and individual total compensation will vary based on factors such as qualifications, skill level and competencies. Spend a little time on our About Us page and check out our Press page and our blog for more. If you think this might be a fit, we'd love to hear from you!Please mention the word \*\*BOOM\*\* and tag RMzQuMjEzLjEzNS40OA== when applying to show you read the job post completely (#RMzQuMjEzLjEzNS40OA==). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

## **Contacts**

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