

IT Support Engineer

Description

Position Title: IT Support Engineer (100% Remote) Contract: Full-time, Independent Contractor Location: South America, Europe Salary: As a remote, international firm, salaries are based on candidate experience and location Description: A well-established and growing international law firm is looking for an IT Support Engineer to join our growing team. Our Firm: Sterlington was founded by a senior partner from a large NY-based law firm. We are headquartered in New York, though candidates work remotely. Our clients include private equity and other investment funds, multi-billion-dollar family offices, public and private companies, investment banks, high-net worth individuals, and startups. Learn more at: www.sterlingtonlaw.com. We are seeking a dynamic person with a passion for entrepreneurship and sophisticated work. Join our cutting-edge, tech-savvy law firm and immerse yourself in a forward-thinking environment that encourages innovation. The Role: Due to continued growth, we are recruiting an experienced IT Support Engineer (IT End-User Support/Helpdesk specialist), who will work with IT team members to provide assistance across the Firm in managing our Virtual Desktop Infrastructure, MS Office 365 applications and other technology platforms to ensure we continue operate at optimum levels. As a remote working Firm, we work across many jurisdictions, including US, UK and Europe â?¶ therefore, knowledge and/or experience of working within diverse, high-performance teams, across multiple time zones is valued. Responsibilities: Maintaining and managing the Firmâ?¶s Virtual Desktop Infrastructure (VDI) and Mobile Device Management (MDM). Familiarity with Microsoft Azure and AWS infrastructure. Manage MS365 administration, set up, configuration, password changes etc. Monitor Infrastructure and perform regular health-checks. Coordinating with external vendors for any additional platform support. Maintain and Manage IT Reports & Dashboards. New User/Partner Onboarding and support. Excellent communication and interpersonal skills. Ability to collaborate effectively with cross-functional teams. Any other duties as dictated by business requirements or CTO. QUALIFICATIONS AND ATTRIBUTES: Strong experience with IT End-User Support/Helpdesk & System Administration. Strong experience administering Email and MS Office 365 applications. Good English language skills to communicate and resolve issues with US/UK colleagues. Experience with Teams, SharePoint and other applications beneficial. Certifications such as CompTIA A+, Microsoft Certified IT Professional (MCITP), or equivalent will be a plus. Sterlington is a 100% international virtual law firm. We are headquartered in New York, though candidates may work from anywhere. About us: www.sterlingtonlaw.com Kindly be aware that salaries are presented in the local currency specified in the job advertisement. We invite qualified candidates from around the world to apply, emphasizing that those chosen for the position will have the opportunity to engage in discussions regarding local market rates and the corresponding salary for the advertised role. This position is not currently open to recruiting agency submissions. Please mention the word **SHARP** and tag RMy4yMzUuNjQuMTM4 when applying to show you read the job post completely (#RMy4yMzUuNjQuMTM4). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

Job listing via [RemoteOK.com](https://www.remoteok.com)

Hiring organization

Sterlington, PLLC

Job Location

BogotÃ¡, BogotÃ¡, Colombia

Base Salary

\$ 60000 - \$ 110000

Date posted

June 12, 2024

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