

## Manager Re List Operations

### Description

About Us: Live experiences help people cross today's digital divide and focus on what truly connects us — the here, the now, this once-in-a-lifetime moment that's bringing us together. To fulfill Gametime's mission of uniting the world through shared experiences, we make it easy for people to discover and access the live experiences that matter most. With platforms on iOS, Android, mobile web and desktop supporting more than 60,000 events across the US and Canada, we are reimagining the event ticket industry in order to move at the speed of life.

The Role: As the Ticket Relist Manager, you will play a crucial role in maximizing the efficiency and profitability of our ticket resale operations. Your primary responsibility will be to ensure that returned tickets are relisted swiftly, with the goal of recouping costs and achieving the highest possible profit margins. This role involves close collaboration with product engineering to drive process automation and continuous improvements.

What You'll Do: Develop and implement strategies for rapid relisting of tickets, focusing on speed and financial recovery. Analyze performance data to identify trends and areas for optimization. Work closely with the product team to innovate and refine tools and processes that enhance the relisting efficiency and profitability. Foster cross-functional relationships to enhance system integrations and operational workflows. Drive initiatives that balance immediate needs with long-term scalability.

What You'll Bring: 3+ years of experience in ticket operations, program management, or related fields, with a strong focus on process efficiency and profit optimization. Demonstrated ability to work with cross-functional teams, particularly in product and engineering, to drive technological innovations and process improvements. Proven analytical skills, with the ability to interpret complex data and turn insights into actionable strategies. Experience with automated systems and process enhancements in a dynamic, fast-paced environment. Strong problem-solving skills and a customer-centric approach to operations.

What We Offer: Flexible PTO, Equity, Medical, dental, & vision insurance, Life insurance and disability benefits, 401k, HSA, pre-tax savings programs, WFH monthly stipend, \$1000 home office setup grant, \$100/mo in Gametime credits, Diverse family-forming benefits through Carrot Fertility, Wellness programs, Tenure recognition, and more!

\$70,000 – \$90,000 a year. At Gametime, pay ranges are subject to change and assigned to a job based on specific market median of similar jobs according to 3rd party salary benchmark surveys. Individual pay within that range can vary for several reasons including skills/capabilities, experience, and available budget.

Gametime is committed to bringing together individuals from different backgrounds and perspectives. We strive to create an inclusive environment where everyone can thrive, feel a sense of belonging, and do great work together. As an equal opportunity employer, we prohibit any unlawful discrimination against a job applicant on the basis of their race, color, religion, veteran status, sex, parental status, gender identity or expression, transgender status, sexual orientation, national origin, age, disability or genetic information. We respect the laws enforced by the EEOC and are dedicated to going above and beyond in fostering diversity across our company. Please mention the word **\*\*RAPID\*\*** and tag `RMjE2LjI0NS4yMjEuOTE=` when applying to show you read the job post completely (`#RMjE2LjI0NS4yMjEuOTE=`). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

### Contacts

Job listing via RemoteOK.com

### Hiring organization

Gametime United

### Job Location

Remote

### Base Salary

\$ 50000 - \$ 100000

### Date posted

June 15, 2024

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