Byte

Software Development Engineer II

Description

LivePerson (NASDAQ: LPSN) is the global leader in enterprise conversations. Hundreds of the world�s leading brands �� including HSBC, Chipotle, and Virgin Media ��� use our award-winning Conversational Cloud platform to connect with millions of consumers. We power nearly a billion conversational interactions every month, providing a uniquely rich data set and safety tools to unlock the power of Conversational AI for better customer experiences.At LivePerson, we foster an inclusive workplace culture that encourages meaningful connection, collaboration, and innovation. Everyone is invited to ask questions, actively seek new ways to achieve success, nd reach their full potential. We are continually looking for ways to improve our products and make things better. This means spotting opportunities, solving ambiguities, and seeking effective solutions to the problems our customers care about.Overview LivePerson Tenfold is a state-of-the-art, born-in-the-cloud SaaS offering. Our Cloud platform is a multi-tenanted solution hosted on GCP using a modern technology stack. Most of our cloud software is deployed as microservices written in Node.JS on top of a NoSQL DB stack (MongoDB, Firebase, ElasticSearch). Our telephony connector layer is a mixture of ASP/.Net and Java code. The customer facing app is written in TypeScript using the modern Angular framework. It is deployed in several different contexts including as a Chrome extension, Electron desktop applications for both Windows and Mac, and embedded in a number of CRMs (including Salesforce) in an iFrame. You will be working directly with the customer facing application. As a Software Developer you will build components of the LivePerson Tenfold product with a focus on stability and innovation. You will be adding new features, creating new APIs, and working to delight our customers. You Will Architect, Design and implement business software and underlying APIs Work with Product Management to create delightful user experiences Create platform-independent code that can be run on multi-browser, multi-OS environments Play a critical role in all architecture, coding, testing, and deployment decisions. Produce engineering specifications, delivery estimates, and implement solutions based on product requirements. Provide technical documentation for the solutions that you implement Collaborate with peers on specifications, code reviews, and testing. Write unit and automated end-to-end tests to improve code quality and maximize code coverage for new and existing features. Meet KPIs for engineering team and be responsible for them on a weekly basis Communicating with customers and partners to be able to provide business value and engineering value to the problems at hand. Participate in daily standups, sprint planning sessions, grooming sessions, and retrospectives. You Have 3+ years experience writing code with TypeScript, Javascript, Node.js or equivalent frameworks. Experience building applications using MongoDB. Experience with data aggregation models for multiple data sources. Experience building Enterprise class Multi-tenant SaaS application platform Experience working with Google Cloud Platform, AWS, or Microsoft Azure. Experience with frameworks like Jest, Mocha, or Nock. Experience instrumenting code for gathering production performance metrics. Experience with Agile development methodology. Preference to candidates with experience integrating telephony, CRM, or CTI applications. Preference to candidates with MEAN stack experience. Ability to work independently with minimal supervision. Benefits Health: Medical, Dental, and Vision Time away: Vacation and holidays Development: Generous tuition reimbursement and access to internal professional development resources. Equal opportunity employer Why You�ll Love Working HereAs leaders in enterprise customer conversations, we celebrate diversity, empowering our team to forge

Hiring organization
LivePerson

Job Location
Hyderabad, Telangana, India

Base Salary
$ 60000 - $ 110000

Date posted
June 17, 2024

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impactful conversations globally. LivePerson is a place where uniqueness is embraced, growth is constant, and everyone is empowered to create their own success. And, we're very proud to have earned recognition from Fast Company, Newsweek, and BuiltIn for being a top innovative, beloved, and remote-friendly workplace.Belonging At LivePersonWe are proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to age, ancestry, color, family or medical care leave, gender identity or expression, genetic information, marital status, medical condition, national origin, physical or mental disability, protected veteran status, race, religion, sex (including pregnancy), sexual orientation, or any other characteristic protected by applicable laws, regulations and ordinances. We also consider qualified applicants with criminal histories, consistent with applicable federal, state, and local law.We are committed to the accessibility needs of applicants and employees. We provide reasonable accommodations to job applicants with physical or mental disabilities. Applicants with a disability who require reasonable accommodation for any part of the application or hiring process should inform their recruiting contact upon initial connection.Please mention the word **FRIENDLY** and tag RMzUuMjM1LjEwNy40Mg== when applying to show you read the job post completely (#RMzUuMjM1LjEwNy40Mg==). This is a beta feature to avoid spam applicants. Companies can search these words to find applicants that read this and see they're human.

Contacts

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